

## **FINN FROGNE A / S Privacy Policy**

Finn Frogne ("Frogne") takes protection of your personal information seriously and in this privacy policy you can read about how Frogne processes and applies your personal information. In addition, we would like to inform you about what rights you have when we handle your personal information.

Frogne will always comply with applicable privacy legislation, including the Data Protection Regulation and the Data Protection Act. We will continuously make sure to update this privacy policy. Significant changes will be published on our website.

In connection with Frogne offering taxi solutions to taxi companies, Frogne acts as a data processor. Therefore, if you are a customer of a taxi company, you should contact the taxi company if you have questions regarding your personal information.

This privacy policy is aimed at people in which Frogne is the data controller, including contacts with customers, collaborators, users of our website etc.

### **1. Data manager and contact information**

The data controller for processing your personal information is:

Finn Frogne A/S  
Ishøj Søndergade 19  
2635 Ishøj

If you have questions regarding the processing of your personal information, please contact the person responsible at Frogne by e-mail: [info@frogne.dk](mailto:info@frogne.dk)

### **2. Purpose of processing your personal information**

The purpose of our processing of personal data depends on your relationship with Frogne. We collect the information directly from you when you contact us.

If you would like contact information for our customers and collaborators for the processing of your personal information, please contact us at [info@frogne.dk](mailto:info@frogne.dk)

#### User of our website:

When you use our website, we collect information about your behavior. This is done by using so-called "cookies" and other technical solutions for managing login as well as collecting web statistics

We use the information to:

- provide functionalities on our website for you
- compile statistics about your journey on our website and
- Optimize the use of our website

### **3. The legal basis for processing your personal information**

We have a variety of basis to process your personal data. The basis depends on the nature of the information and the context you provided us with your information.

In most cases, we treat your common personal information because we have a legitimate interest in processing the information about you, cf. article 6 of the Personal Data Regulation. 1 (f) unless your right to protection of your personal information is preceded by our legitimate interest in processing your information.

#### 4. Disclosure of your personal data

We will not share your personal information with third parties.

#### 5. Storing and deleting your personal information

We keep only personal information for the period that is relevant to meeting the purpose of the information.

#### 6. Privacy Policy

In Frogne, processing of personal data is subject to an internal IT and security policy. In this regard, we have implemented internal rules and procedures for maintaining appropriate security from the time we collect personal data until deletion, as well as leaving our processing of personal data to Databases, which maintain a correspondingly appropriate level of security.

#### 7. Your rights

You have a number of rights in relation to Frogne's processing of your personal information. You can read more about these rights below. If you wish to exercise one or more of these rights, please contact us at [info@frogne.dk](mailto:info@frogne.dk)

- **Insight**

You are entitled to gain access to the personal information we process about you, including the purposes for which the information is collected. We will comply with your insight request as soon as possible and after ensuring that you are the right person.

- **Correction and deletion**

You are entitled to request correction, additional processing, deletion or blocking of the personal information we process about you. We will comply with your request as soon as possible and to the extent necessary.

To the extent that continued processing of your information is necessary, for example, to comply with our legal obligations or for legal requirements to be established, enforced or defended, we are not required to delete your personal information. You will be asked to prove that you are the real you to be.

- **Limitation of treatment**

In some cases, you have the right to have limited processing of your personal information. Contact us if you wish to exercise this right.

- **Data portability**

You are entitled to receive your personal information regarding yourself as you have provided us in a structured, commonly used and machine-readable format.

- **Right to object**

In some cases, you have the right to object to a treatment, such as where processing is based on Article 6 (1) of the Data Protection Regulation. 1 (f) (legitimate interest).

- **Withdrawal of consent**

If the processing of your personal information is based on your consent, you are entitled to withdraw your consent at any time. Your withdrawal does not affect the legality of the treatment that was carried out prior to your withdrawal. Please contact us if you wish to withdraw your consent.

**8. Complaint to the supervisory authority**

If you are unhappy with our processing of your personal information, we encourage you to contact us so that we can have a dialogue and explain the specific situation.

If you wish to complain about our treatment of your personal data, you can complain to the Data Protection Agency:

Data Protection Agency  
Borgergade 28, 5. sal  
1300 København K  
Telefon 33 19 32 00  
[dt@datatilsynet.dk](mailto:dt@datatilsynet.dk)